

Raptor Visitor Tracking System

You trust us with your children daily, and we feel it is our responsibility to make every effort to create a safe learning environment. As such, Longview ISD has implemented a visitor tracking system designed to help protect our students by tracking all campus visitors, including parents, volunteers, vendors and contractors.

Upon entering a Longview ISD campus, all visitors will be asked to present one of the following forms of identification in order to gain entry to the campus beyond the front desk:

- Valid Driver's License
- Valid form of identification containing a photograph issued by a federal or state governmental entity of the United States
- Valid Passport
- Valid Volunteer ID Badge issued by Longview ISD

The license or identification card will be scanned, and once cleared, the individual will be issued a visitor's badge, which must be worn while on campus and returned to the front office upon leaving.

The following are some frequently asked questions regarding the visitor tracking system.

What is the Raptor V-Soft system?

V-Soft is a visitor registration system that is used to protect the students, faculty, and visitors at school campuses. It enhances school security by reading visitor driver's licenses, comparing information to a sex offender database, alerting campus administrators if a match is found, then (assuming no match was made) printing a visitor badge, which includes a photo.

Why is Longview ISD using this system?

Safety of the students is our highest priority. Raptor will provide a consistent system to track visitors and volunteers while keeping away people who present a danger to students and staff members. The system quickly prints visitor badges that include a photo, the name of the visitor, time and date.

How does it work?

Drivers' license information is compared to a national data base of registered sex offenders from 48 states including Texas. Raptor is only scanning the visitor's name, date of birth, and photo for comparison. The system has the ability to provide alerts on people who may jeopardize the safety of the campus. If a match is found, campus administrators and law enforcement personnel can take steps to keep the campus safe.

Who is scanned?

All visitors wanting access to move past the school's front office will need to present a valid form of identification, as described above, to be scanned using the visitor tracking system. Vendors and contractors entering areas where students are present must also be scanned. All visitors must state the location they wish to visit. After the regular school day, or when students are not present, visitors will not be scanned.

Besides sex offender data, is any other data is used?

This is NOT a background search – no other criminal information is searched or provided, such as traffic tickets, warrants, felonies, etc. The data collected is exclusively for the use of the school, school district and law enforcement. This information is not sold/shared with any outside resources.

What if a visitor does not have an identification card or driver's license?

Visitors will not gain access to the campus if they do not present a valid driver's license, valid identification card containing a photograph issued by a governmental entity of the United States, a valid passport, or a valid

volunteer ID badge issued by Longview ISD. The Texas Department of Public Safety can issue an identification card once a consulate office has provided the appropriate paperwork to the individual.

If a “hit” comes back indicating that the person just scanned is a sexual predator or offender, what is the protocol?

The staff member scanning the I.D. will verify that the information retrieved is correct. Administrators and law enforcement will be notified immediately. A principal will identify what kind of access the visitor needs. No identified visitor with a positive “hit” will be allowed into the building without an escort.

Does the school have the right to require visitors, even parents, to produce identification before entering the campus?

Yes. The school needs to be sure who is visiting the campus and why they are there. The primary obligation is to keep the students safe.

What if I don't have a valid form of identification?

State-issued identification cards are issued by the Texas Department of Public Safety (DPS), and can be obtained by visiting your local DPS office.

There is a cost associated with obtaining an ID card.

For more information on how to obtain a state-issued identification card, visit the Texas Department of Public Safety website at www.txdps.state.tx.us.